



Broadband Complete

A fully managed broadband solution you can trust

Broadband is now the foundation of today's highly competitive, increasingly global and intensely technology-driven markets. As a result, your customers need an excellent service they can trust. They need complete reliability and flexibility with competitive pricing – and that's exactly what you can offer them with our fully managed Broadband Complete service.

Broadband Complete, your gateway to new revenue

Broadband Complete is a fully managed broadband service offering copper access download speeds of up to 24Mbps and up to 330Mbps via fibre, where available. It's your gateway to offering your customers more value-added services such as IP voice and Cloud based applications.

Did you know?

- **Ultimate coverage.** Broadband Complete offers ADSL, ADSL2+ and Fibre services at exchanges serving more than 99.8% of all UK homes and businesses¹.
- **Ultimate flexibility.** Easy set-up – get up and running in less than ten days.
- **Made for you.** Our managed solution enables you to offer ISP services such as Hosted Unified Communications (UC) and SIP Trunking, without the need to build or manage your own infrastructure.
- **Market leading.** We work closely with Openreach and our award winning partner, Kcom, to ensure we bring to market the very latest technologies making broadband and hosted solutions available to as many end users as possible.
- **Portal updated.** Our solution now includes the capability to provision PSTN and calls from our simple to use portal.

[1] UK premises, excluding Hull

Full control, flexibility and freedom

We've made the investment in infrastructure and systems, giving you opportunity to offer high-quality broadband services to your customers with minimal risk. Whatever the size and type of organisation, use our Broadband Complete offering to tailor a service that's just right for them.

It's effortless to set them up. Just access our simple web portal, and bill them exactly as you'd like.

Market-leading peace of mind

Taking a fully managed service from a trusted market-leader means you can sell with complete confidence - and focus on what's important to you - your business. You can rely on our exceptional expertise and resources to ensure your customers enjoy excellent service and support.

Big Benefits

- **Dedicated UK based service desk.** Experienced technical teams with the knowledge to help resolve issues rather than reading from a script. Customers also have access to a suite of diagnostic and knowledge based testing tools
- **Boost your margins.** Get competitive wholesale pricing, with no set-up costs and flexible service options
- **Everything taken care of.** Through our simple self-service portal you can order, add, upgrade and manage all your customer needs. Our reporting capability means you have information that you need at your finger-tips
- **Full flexibility.** It's easy to select speed and usage options to exactly meet your customers' needs
- **Excellent quality and reliability.** We've invested heavily in a highly resilient network based on our market-leading 21C network
- **99.8% coverage across the UK.** Broadband Complete serves more than 99% of all UK homes and businesses¹.
- **Ultrafast broadband.** We offer and support the latest fibre technologies in FTTP & G.fast.

[1] UK premises, excluding Hull

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Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

Why BT Wholesale

A great reputation. As a world leader in communications, we guarantee high quality and competitive services. We've invested heavily in developing products and technologies that will meet the needs of the business of the future.

A trusted company. The country's largest fixed and mobile operators, internet service providers and broadcasters come to us to enable them to deliver high-quality services to their customers.

A window of opportunity. Our nationwide network enables you to offer a high quality and reliable service, supported by our expertise and rich heritage. You can fulfil your potential with the help of our engineering teams, guaranteed support levels and a great speed of response.

Find out more on
btwholesale.com/broadband-complete

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