

BRIEFING INTERCONNECT

PRS Billing Omission Correction Briefing Reference 056-11

IMPACT MATRIX		
END USER	CP	SYSTEMS
	●	
Dots in the sections above are a guide to briefing impact		

This briefing is to advise you that when BT implemented number ranges for BT termination for PRS chargebands p34, p35, p36, p42, p43 and p44 - CPL sections B1.06 and B1.06a, the pence per minute element for these call types was not included on your conveyance invoices and the billing system application is now being corrected.

Further to BT's billing briefing reference 040-11 published 8th June 2011 notifying you about the data omission on PRS Chargeband p43, a full audit has been carried out on all PRS number ranges that have both a pence per minute (ppm) and a pence per call (ppc) element.

This audit has concluded in showing that PRS Chargebands p34, p35, p36, p43 and p44 that consist of both call charge elements have had billing omissions. Up to and including 30th June 2011, originating CPs have only been charged the ppc element for these calls and have not been charged the ppm element. The ppm element is effective for calls with a duration which exceeds 60 seconds.

BT can now confirm that these omissions within BT's billing systems have been rectified with effect from 1st July 2011. BT will be recovering the charges that have been omitted for these call types retrospectively for traffic terminating on the BT network between 1st May 2010 and 30th June 2011. BT will not be pursuing payment for calls made before May 2010.

Our aim is to complete this exercise as quickly and efficiently as possible. Your next conveyance invoice will include this item and back up data will include call records for calls that exceeded 60 seconds, not all calls to the affected number ranges because calls of a minute or less have already been invoiced in full.

Please accept BT's apologies for the error and the delay in the correct and appropriate implementation of rates for these services.

If you have any questions, please contact your BT Wholesale Account Manager.

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