eCoPlus portal improvements -prioritisation & next steps
Briefing Reference 024-11

IMPACT MATRIX		
END USER	CP	SYSTEMS
	●	●
Dots in the sections above are a guide to briefing impact		

We are now ready for the next phase of the eCo Plus Improvement plan that forms part of the eServices Programme. We have successfully delivered around 60-70% of the original high priority requests and want to get your views on what we should focus on next.

We have reached a stage where we need to re prioritise and capture any new requirements.

The current list is attached; please choose against each requirement from the drop down choices, whether the requirement is a "must have", "nice to have" or ones "we can drop".

There are two tabs, one for provision and one for repair, make sure you complete both!

Please add any new requirements to the bottom of the list.

The attached file lists the existing 37 requests and you will see the ones that have been delivered or are scheduled against a future release, as well as the few we are still investigating (please categorise these too)

The requests coloured in blue are completed. If you think further work is needed on any of these, please let us know.

If this can be completed by close of play on the 20th July, it will enable us to collate all the requirements and be in a position to share the results via a webinar we have scheduled to re prioritise both the provision (L2C) and the fault (T2R) journeys for Broadband and Wholesale Ethernet.

I have scheduled this call for Thursday 28th July @ 2.00-4.00

Please ensure that the call is attended by users of the portal or people who understand both the T2R and L2C journeys for Broadband and Wholesale Ethernet

To register to join this call please use the link below

https://cossprereg.btci.com/prereg/key.process?key=PYDNHFRN7

Please send your completed list to me at carole.haywood-poole@bt.com

Related files

024-11_eCoPlus_improvement_project-ISSUE1.xls (115.50 kB)

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