

# BRIEFING BILLING

## BT Retail OneBill Online Briefing Reference 009-11

IMPACT MATRIX		
END USER	CP	SYSTEMS
	●	

Dots in the sections above are a guide to briefing impact

This briefing is to advise that as from 30th June 2011, you will no longer receive your BT Retail OneBill data on a CD-ROM through the post, your BT Retail OneBill data will be available to download, online, from a secure portal. You will be reminded by email when your bill data is ready to download straightaway.

Other than receiving your data in a different way, your BT OneBill service and billing preferences remain the same: -

- Instant and immediate access to your BT OneBill data
- Receive email alerts as soon as your data is ready to view
- Access up to 15 months historic data to import into BT Billing Analyst or Analyst Elite
- Ability to add multiple BT OneBill accounts to your user profile
- Multiple user access can make OneBill data available to all key employees
- Online Help & Support
- And you'll still be able to enjoy all the benefits of BT Billing Analyst.

You must register for the new service, as all BT OneBill CD's will be switched off on 30th June 2011. To register for BT OneBill online, go to [www.bt.com/onebillonline](http://www.bt.com/onebillonline)

Once registered, your registration details will be sent to your BT OneBill postal address. For security reasons, access to the BT OneBill download service will only be made available five working days after registration.

For all queries about the BT OneBill please contact the OneBill Online helpdesk on 0870 241 4670.

### LEGAL NOTICE

The information contained in this briefing is confidential information as per your terms and conditions with BT. Please do not forward, republish or permit unauthorised access. The content is accurate at the time of writing and is subject to change.