

BRIEFING BILLING

Q1 2011/12 Notice of scheduled outages of BT Wholesale Billing System Briefing Reference 007-11

IMPACT MATRIX		
END USER	CP	SYSTEMS
	●	

Dots in the sections above are a guide to briefing impact

This briefing is to give notice of planned outages of BT Wholesale's billing system.

Please note the following planned billing outages:

- April 9th 2011 Start 08:00 hrs for 24 hours
- April 16th 2011 Start 08:00 hrs to 08:00 hrs on 18th April 2011
- May 21st 2011 Start 08:00 hrs to 08:00 hrs on 23rd May 2011
- June 18th 2011 Start 08:00 hrs to 08:00 hrs on 20th June 2011

The DEDES database will still be available for the collection of historic files, but no new files will be created for this period. The aim is to create the files that would have been posted during the normal daily timelines on the Saturday, later on the Saturday night or possibly into the early hours of Sunday morning.

Please note that any outage on DEDES itself will be communicated via a separate briefing from the DEDES Helpdesk.

The fraud feed files will be unaffected.

Please also note that these dates are planned at the time of going to press, and BT Wholesale reserves the right to change the dates of the outages.

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