BT wholesale

HOSTED CONTACT CENTRE

FOR EVERY £1 OF HCC SOFTWARE SOLD...

YOU COULD SELL A FURTHER

£2-7

OF RELATED PRODUCTS

THE CLOUD CONTACT CENTRE MARKET IS FORECAST TO GROW BY

100%

IN THE NEXT 3 YEARS*

TYPICAL LIFECYCLE OF

3-5 YEARS

KEEP YOUR CUSTOMER RETENTION AND YOUR PROFITS HIGH

* BT ANALYSIS OF CANALYS DATA 2014